Full Service Trax In House Extended Service Plan

Full Service Trax In House Extended Service Plan includes overnight Service when we determine that a unit has failed for any reason including any act of God. We will also simultaneously schedule an installer to arrive within 24-48 hours of the package being shipped and insure that if any system ever fails that it will be up and running within 48-72 normal business hours.

In House Extended Service Plan is $16 per month per unit and must be paid annually.

Trax Basic Maintenance Includes:

#1. An extended warranty on all hardware, We will repair or replace any unit that fails once you send it back to our office. We will send it back to you once received within 24 hours.

#2. We maintain your website. Our goal is to help you break sales records!

#3. Any upgrades or updates are included automatically after careful testing and review.

#4. Personal training for all store managers to insure that everyone understands and has full access to the information they need.